

## Telford and Wrekin Borough Council

### Personal Details:

Name:

E-mail:

Postcode:

Organisation Name:

### Comment text:

Aqueduct should be separate from Dawley. It is a large area and although there are apparently three counsellors I have heard of two and of these only one works within Aqueduct. Kate Barnes is doing an amazing job, but trying to cover such a large area alone, puts unnecessary pressure on her to maintain an adequate standard of assistance. This is especially true during the Majestic Way housing estate development, as residents in the area have many issues and it is predicted that they are only going to increase when the estate is complete. When they do, these issues will need to be addressed in a timely fashion to prevent additional distress. This could prove too much for one counsellor to deal with along with the current issues. I personally have noticed that it seems the elected counsellor is only covering a small area of the area he has been given responsibility for, this is confusing residents with complaints as they don't know who to address their complaints to. Ian Preece who has been elected for the Dawley and Aqueduct area works just in Dawley. The only time I have seen him in Aqueduct is to deliver leaflets asking for votes, which is not good enough as we need someone who doesn't just take care of his own back yard. Splitting Dawley and Aqueduct into two smaller areas, would allow counsellors a better chance at helping in a way that benefits the area and it's residents, rather than trying to play catch up.

### Uploaded Documents:

None Uploaded