

From: [REDACTED]
To: [REDACTED]
Subject: Freedom of Information request - Social Media Management Tool
Date: 11 October 2019 13:04

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Dear Local Government Boundary Commission for England,

The information that we require is as follows:-

- 1) Do you use a social media management platform?
- 2) If so, what tools do you use?
- 3) What is your annual spend on a social media management tool?
- 4) What date does your contract with your current supplier end (month & year)?
- 5) If you use a social listening / media monitoring platform?
- 6) If so, what tools do you use?
- 7) What is your annual spend on a social listening / media monitoring tool?
- 8) What date does your contract with your current supplier end (month & year)?
- 9) Who is the named person responsible for managing these contracts?

Yours faithfully,

[REDACTED]

Please use this email address for all replies to this request
request-1188966-822a6d@windshepherdcare.com

Is <https://www.k12highlights.org.uk> the correct address for Freedom of Information requests to Local Government Boundary Commission for England? If so, please contact us using this form:

<https://www.k12highlights.org.uk>

or <mailto:info@k12highlights.org.uk>

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For more detailed guidance on safely disclosing information, read the latest advice from the ICO:

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Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organization's FOI page.

From: [Hendry, Angela](#)
To: [REDACTED]
Subject: FOI Response
Date: 06 November 2024 09:35:00
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Dear [REDACTED]

FOI Reference: 87762/24

Thank you for your request for information, dated 11 October 2024, under the Freedom of Information Act 2000.

You requested:

- 1) Do you use a social media management platform?
- 2) If so, what tools do you use?
- 3) What is your annual spend on a Social media management tool?
- 4) What dates does your contract with your current supplier end (month & year) ?
- 5) Do you use a social listening / media monitoring platform?
- 6) If so, what tools do you use?
- 7) What is your annual spend on a social listening / media monitoring tool?
- 8) What dates does your contract with your current supplier end (month & year)
- 9) Who is the senior person responsible for managing these contracts?

Response

The Commission does not use a social media management platform.

The Commission did use media monitoring until September 2024, when our subscription ended. We spent £990 in the past financial year on media monitoring, which was provided by Vuelio.

The senior person responsible for managing such contracts would be the Director of Corporate Services.

If you have any further queries, please do not hesitate to contact me, quoting the reference number above in any correspondence.

If you are unhappy with the response or the way in which your request was dealt with and wish to make a complaint or request a review of our decision, you should write to:

Kathryn Trower
Director of Corporate Services
Local Government Boundary Commission for England
7th Floor
3 Bunhill Row
London
EC1Y 8YZ

Kind regards

Angela Hendry

Angela Hendry

HR Lead

7th Floor

3 Bunhill Row

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