

## Shropshire Council

### Personal Details:

Name:

E-mail:

Postcode:

Organisation Name:

### Comment text:

I live in Higher Heath. I am a [REDACTED] St Chad's church Prees and the majority of the churchgoers to that church live in Higher Heath. Our cultural and religious identity is bound up with this parish. We have a bus service and a garden centre and the HH play area for children. There is building of new houses on the Grocott and other sites. We haven't got a shop in HH. Also the local Gp practice - Wem and Prees has very little activity in the Prees site apart from the dispensary. As it seems to be difficult to fulfil the medical needs of the current population, any addition should result in a consultation with the Gp practice to pin down the methods/Rotas/number of patient episodes per day/week that they are legally committed to providing. Some people currently reluctant to use Gp practice as Gps seem disinterested or unhappy in their jobs which is off putting. I believe HH should remain with Prees in whatever boundary is decided upon.

### Uploaded Documents:

None Uploaded

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 24 November 2022 19:42  
**To:** reviews  
**Subject:** Re: Consultation on boundaries

**Categories:** Submissions, [REDACTED]

Hi [REDACTED]

I live in Shropshire - Prees parish near Whitchurch. The local Gp practice is Wem and Prees. I work in Staffordshire. I'm not sure which local authority you wish to know about. My comments re Gp access comes from patients in Staffordshire; Shropshire; Yorkshire and Cornwall. Shropshire is because we have problems accessing our Wem n Prees Gp so we now avoid seeking healthcare from there if we can. Other villagers and friends experience the same problems with access and Gp apathy. The receptionists; nurses; pharmacy staff are fine.

The other counties 111 has contracts with so we hear similar stories every day. We try to help patients by ringing Gp practices to see if we can get appointments for them (during the day 111 doesn't usually have GPS or prescribers) however we aren't always successful. When we are, we are so pleased to have been able to help our patients. I'm 63 and I still enjoy my profession and helping people and I can't understand or tolerate other healthcare professionals who lack the same enthusiasm. It irks me and it saddens me. I know as I age I will probably need healthcare and access maybe denied or begrudgingly given by Gps who just don't care about patients, or governments who say they are investing in the NHS when in reality they aren't and access and care is denied that way.

I'm already avoiding contacting the Gp practice unless I absolutely have to. I understand why people go to A/E because they know they will be seen even if they have to wait hours.

Nobody ever asks the staff who work 'on the ground' about how to improve the NHS when they are the ones who have everyday knowledge of problems experienced by patients and staff.

It's long overdue for real investment in services for children's education; youth activities; childcare; good healthcare for all; good social care for the elderly and infirm ( that does not bankrupt them). I believe we should all pay more income tax with funds generated and 'ring fenced ' for healthcare, for social care and for education, including university education.

I refuse permission to use my name or any other information which could identify me.

Regards

[REDACTED]

Sent from my iPhone

> On 24 Nov 2022, at 16:26, reviews <reviews@lgbce.org.uk> wrote:  
>  
> Hi [REDACTED],  
>  
> Thank you for your email!  
>  
> Can I ask for which local authority did you submit a comment for so I can track it down?  
>  
> Kind regards,  
>  
> [REDACTED]  
>  
> Review Assistant  
>

> 1st Floor, Windsor House  
> 50 Victoria Street  
> London  
> SW1H 0TL  
> 0330 500 1260  
>  
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>  
> -----Original Message-----  
> From: Lorraine Lowe <lorrainelowe1@gmail.com>  
> Sent: 23 November 2022 13:18  
> To: reviews <reviews@lgbce.org.uk>  
> Subject: Consultation on boundaries  
>  
> Hi  
> I have submitted a comment via your website. I am a church warden of St Chad's which is in the comment but I do not want that part to be published as I would be easily identifiable because I am the only female warden.  
> Thank you  
> Lorraine Lowe  
>  
> Sent from my iPhone