

**From:** [Hendry, Angela](#)  
**To:** [REDACTED]  
**Subject:** Clarification of FOI request  
**Date:** 21 February 2022 16:33:00  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)

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Dear [REDACTED]

### Clarification of FOI Request

In relation to FOI request, I have noted your specific request for the following:

- The total number of IP log-ins who visited the review for Stockton
- The number of requests for written copies
- The highs, lows and averages of elector interactions, online and offline, for the 50 reviews live during the period of the pandemic

Please confirm that I have an accurate understanding of your FOI request.

Please note that the statutory timeframe of twenty working days will not commence until we receive your clarification.

Kind regards

Angela

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**From:** [REDACTED]  
**Sent:** 18 February 2022 13:03  
**To:** Hendry, Angela <angela.hendry@lgbce.org.uk>  
**Subject:** Re: Acknowledgment of Subject Access Request

Dear Ms Hendry,

Thank you for your email re the SAR, please then can you also confirm that the parallel FOIA request has also will be actioned which is scheduled, I understand, to be with me in three weeks by by February 28th?

Yours sincerely,

[REDACTED]

At 11:57 18/02/2022, you wrote:

Dear [REDACTED]

I am writing to acknowledge your Subject Access Request for e-mails and other materials relating to your correspondence.

The Commission aims to respond promptly and within the statutory deadline of one month. Please expect a response by 7 March 2022.

Kind regards

Angela Hendry

**Angela Hendry**

**Office Manager and HR Lead**

1<sup>st</sup> Floor, Windsor House

50 Victoria Street

London SW1H 0TL





How are we doing? Click [here](#) to give us your views.

**From:** [Hendry, Angela](#)  
**To:** [REDACTED]  
**Subject:** FOI Acknowledgment  
**Date:** 25 February 2022 10:30:00

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**FOI Ref: 73077/22**

Dear [REDACTED]

Thank you for your email of 21 February which clarified your Freedom of Information Request.

**You requested:**

- **The total number of IP log-ins who visited the review for Stockton**
- **The number of requests for written copies**
- **The highs, lows and averages of elector interactions, online and offline, for the 50 reviews live during the period of the pandemic**

The Commission aims to respond promptly and within the statutory deadline of 20 working days set by the Freedom of Information Act 2000. Please expect a response by **18 March 2022**.

In some cases a fee may be payable and if that is the case I will let you know. A fees notice will be issued to you, and you will be required to pay before I will proceed to deal with your request.

If you have any queries or concerns please do not hesitate to contact me on the details provided below. Please remember to quote the reference number above in any future communications.

**Privacy Statement**

When we receive a complaint from a person we make up an electronic file containing the details of the complaint. This normally contains the identity of the complainant and any other individuals involved in the complaint.

We will only use the personal information we collect to process the complaint and to check on the level of service we provide. We do compile and publish statistics showing information like the number of complaints we receive, but not in a form which identifies anyone.

We will keep personal information contained in complaint files in line with our retention policy. This means that information relating to a complaint will be retained for three years from closure. It will be retained in a secure environment and access to it will be restricted according to the 'need to know' principle.

Similarly, where enquiries are submitted to us we will only use the information supplied to us to deal with the enquiry and any subsequent issues and to check on the level of service we provide.

**Emails** - Any email sent to us, including any attachments, may be monitored and used by us for reasons of security and for monitoring compliance with office policy. Email monitoring or blocking software may also be used. Please be aware

that you have a responsibility to ensure that any email you send to us is within the bounds of the law.

You can find out more about how we collect and use personal information here (<http://www.lgbce.org.uk/about-us/privacy>). If you don't want us to handle your information, please email us to let us know.

Yours sincerely,

**Angela Hendry**  
**Office Manager and HR Lead**

1<sup>st</sup> Floor, Windsor House  
50 Victoria Street  
London SW1H 0TL

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**From:** [REDACTED]

**Sent:** 21 February 2022 20:53

**To:** Hendry, Angela <angela.hendry@lgbce.org.uk>

**Subject:** Re: Clarification of FOI request

|Dear Ms Hendry,

Thank you for your email.

I was disappointed to read on today that my FOIA request has not been actioned yet, some 14 days after it was made to the LGBCE, as it was sent in parallel with the SAR request. Thank goodness I noticed this from your Friday email and asked as to why not. I had expected that someone within the LGBCE deals with FOIA requests when they are served and that if clarification was needed I would have been contacted within a couple of days so that time was not lost?

The points you mention are as I requested in my initial email as being in need of an answer, so please let us move forward at the best possible pace,

Yours sincerely,

[REDACTED]

At 16:33 21/02/2022, you wrote:

Dear [REDACTED]

Clarification of FOI Request

In relation to FOI request, I have noted your specific request for the following:

- The total number of IP log-ins who visited the review for Stockton
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- The highs, lows and averages of elector interactions, online and offline, for the 50 reviews live during the period of the pandemic

Please confirm that I have an accurate understanding of your FOI request.

Please note that the statutory timeframe of twenty working days will not commence until we receive your clarification.

Kind regards

Angela

**From:** [REDACTED]  
**Sent:** 18 February 2022 13:03  
**To:** Hendry, Angela <[angela.hendry@lgbce.org.uk](mailto:angela.hendry@lgbce.org.uk)>  
**Subject:** Re: Acknowledgment of Subject Access Request

Dear Ms Hendry,

Thank you for your email re the SAR, please then can you also confirm that the parallel FOIA request has also will be actioned which is scheduled, I understand, to be with me in three weeks by February 28th?

Yours sincerely,

[REDACTED]

At 11:57 18/02/2022, you wrote:

Dear [REDACTED]

I am writing to acknowledge your Subject Access Request for e-mails and other materials relating to your correspondence.

The Commission aims to respond promptly and within the statutory deadline of one month. Please expect a response by 7 March 2022.

Kind regards

Angela Hendry

Angela Hendry

Office Manager and HR Lead

1st Floor, Windsor House

50 Victoria Street

London SW1H 0TL

[REDACTED]



How are we doing? Click [here](#) to give us your views.



**From:** [Hendry, Angela](#)  
**To:** [REDACTED]  
**Subject:** FOI response  
**Date:** 18 March 2022 11:15:00  
**Attachments:** [FOI Response.docx](#)  
[image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)

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Dear [REDACTED]

**FOI Ref: 73077/22**

Thank you for your request under the Freedom of Information Act 2000 which we received on 21 February 2022.

You requested:

- **The total number of IP log-ins who visited the review for Stockton**
- **The number of requests for written copies**
- **The highs, lows and averages of elector interactions, online and offline, for the 50 reviews live during the period of the pandemic**

Please see response attached.

If you have any further queries, please do not hesitate to contact me, quoting the reference number above in any correspondence.

If you wish to request a review of our decision, you should write to:

Lynn Ingram  
Director of Finance & Resources  
Local Government Boundary Commission for England  
1<sup>st</sup> Floor  
Windsor House  
50 Victoria Street  
London  
SW1H 0TL

Kind regards

Angela Hendry

**Angela Hendry**  
**Office Manager and HR Lead**  
1<sup>st</sup> Floor, Windsor House

50 Victoria Street  
London SW1H 0TL



How are we doing? Click [here](#) to give us your views.

**Fol request: [REDACTED] 21 February 2022**

**1 The total number of IP log-ins who visited the review for Stockton**

There were 2043 unique visitors to the Stockton review areas of our website between 27 October 2020 (launch of first consultation) to 21 February 2022.

**2 The number of requests for written copies**

We do not specifically record requests for printed materials made by post, e-mail or through the interactive consultation area of our website. A manual search of those channels suggests that one request was made, by e-mail, for printed materials.

We do not record requests for printed materials which are made by telephone.

**3 The highs, lows and averages of elector interactions, online and offline, for the 50 reviews live during the period of the pandemic**

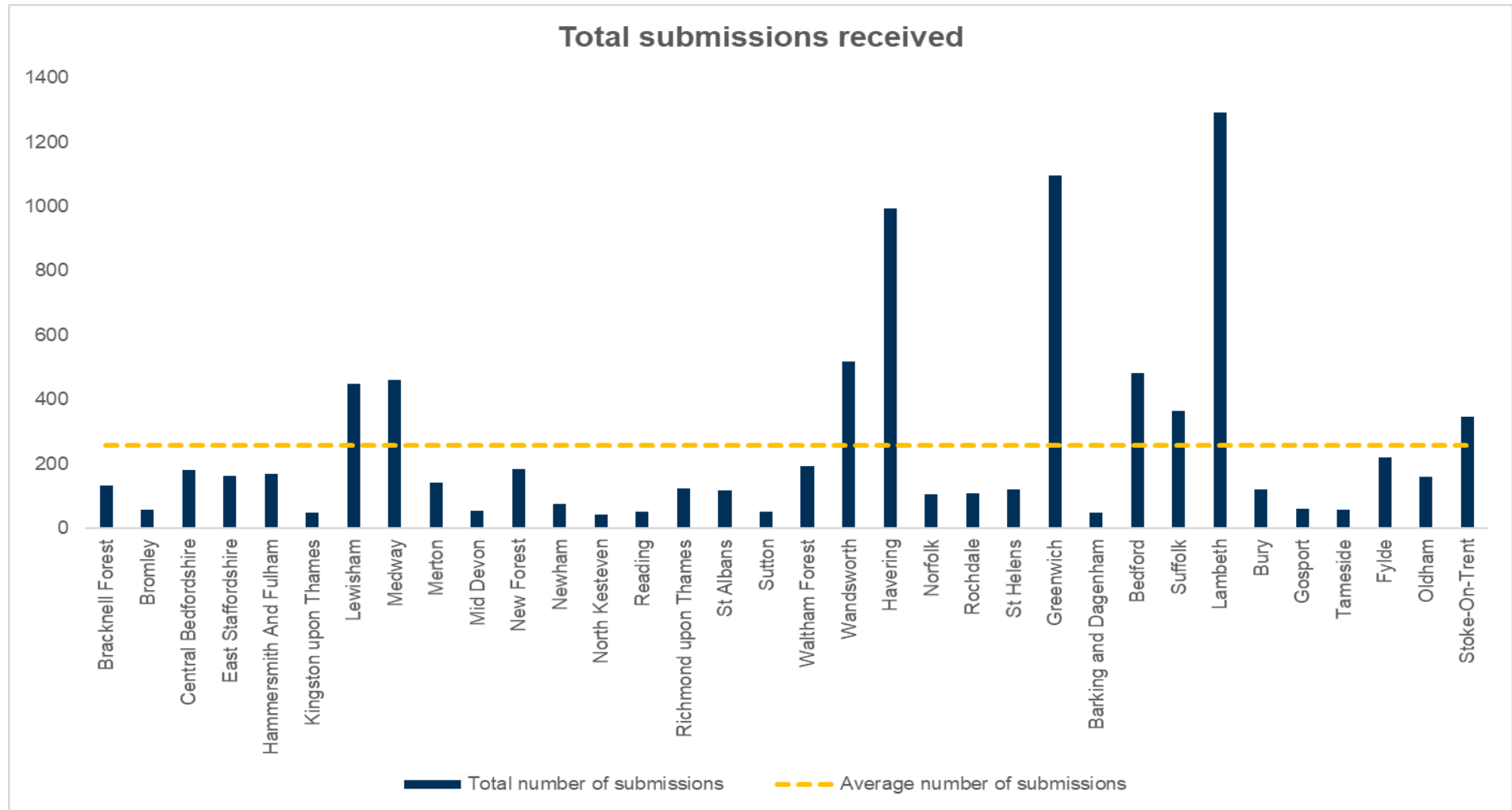
The reviews which are live at any particular time changes, as there is a continuous process of reviews starting and finishing. We have therefore set out below information relating to reviews for which we published final recommendations in 2020-21 and for the first three quarters of 2021-22. We have taken 'elector interactions' to mean the number of submissions made (by electronic or postal means) during the lifetime of a review. A graph showing this information is at **Annex A**.

The average number of submissions received for reviews completed during this period was 258. We have not yet published the final recommendations for Stockton, but the total number of submissions received was 266.

The figures in the graph at **Annex A** do not take account of the relative size of local authorities under review. The graph at **Annex B** shows the number of submissions received per 10,000 electors.

The average number of submissions received per 10,000 electors for reviews completed during this period was 15.2. For Stockton, the number of submissions received per 10,000 electors was 18.4.

Submissions received, for reviews completed 1/4/2020 – 31/12/21



Submissions received per 10k electors, for reviews completed 1/4/2020 – 31/12/21

