Dear Sir or Madam,

I would like to know the following under the FOI Act.

Please provide me with the total number of electronic devices reported lost or stolen within your organisation over the last five calendar years (2021, 2020, 2019, 2018, 2017)

Example:

2020

- 15 Laptops reported stolen, 34 lost
- 13 Mobile phones reported stolen 130 lost
- 40 Tablet computers reported stolen, 200 lost

Please also provide an estimated cost per device.

Thanks

From: <u>Hendry, Angela</u>

To:
Subject: FOI Acknowledgment
Date: 20 January 2022 08:01:00

Attachments: image001.png

image002.png image003.png image004.png

Dear ,

FOI Ref: 71397/22

Thank you for your request for information, dated 18 January 2022, under the Freedom of Information Act 2000.

Please provide me with the total number of electronic devices reported lost or stolen within your organisation over the last five calendar years (2021, 2020, 2019, 2018, 2017)

Example:

2020

- · 15 Laptops reported stolen, 34 lost
- · 13 Mobile phones reported stolen 130 lost
- · 40 Tablet computers reported stolen, 200 lost

Please also provide an estimated cost per device.

The Commission aims to respond promptly and within the statutory deadline of 20 working days set by the Freedom of Information Act 2000. Please expect a response by **15 February 2022**.

In some cases a fee may be payable and if that is the case I will let you know. A fees notice will be issued to you, and you will be required to pay before I will proceed to deal with your request.

If you have any queries or concerns please do not hesitate to contact me on the details provided below. Please remember to quote the reference number above in any future communications.

Privacy Statement

When we receive a complaint from a person we make up an electronic file containing the details of the complaint. This normally contains the identity of the complainant and any other individuals involved in the complaint.

We will only use the personal information we collect to process the complaint and to check on the level of service we provide. We do compile and publish statistics showing information like the number of complaints we receive, but not in a form which identifies anyone.

We will keep personal information contained in complaint files in line with our retention policy. This means that information relating to a complaint will be retained for three years from closure. It will be retained in a secure environment and access to it will be restricted according to the 'need to know' principle.

Similarly, where enquiries are submitted to us we will only use the information supplied to us to deal with the enquiry and any subsequent issues and to check on the level of service we provide.

Emails - Any email sent to us, including any attachments, may be monitored and used by us for reasons of security and for monitoring compliance with office policy. Email monitoring or blocking software may also be used. Please be aware that you have a responsibility to ensure that any email you send to us is within the bounds of the law.

You can find out more about how we collect and use personal information here (http://www.lgbce.org.uk/about-us/privacy).If you don't want us to handle your information, please email us to let us know.

Yours sincerely,

Angela Hendry
Office Manager and HR Lead

1st Floor, Windsor House 50 Victoria Street London SW1H 0TL





How are we doing? Click here to give us your views.